

COVID-19: LESSONS IN THIRD-PARTY & SUPPLY CHAIN RISK

- Why were boards and management caught off guard by the virus itself and the speed with which it impacted business and the economy?
- What should risk directors do to respond better to catastrophic risk events in the future and enhance their resilience?
- How can Risk Committees be empowered with the right risk intelligence?

THE NEXT CATASTROPHIC RISK COULD COME FROM ANYWHERE...

Environmental

Geopolitical

Top 5 Global Risks in Terms of Likelihood



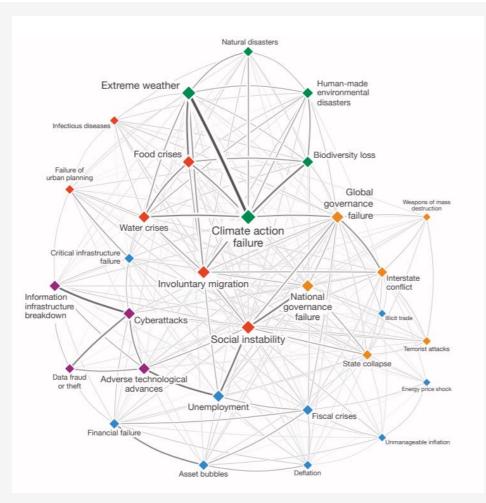
Top 5 Global Risks in Terms of Impact

Societal Technological

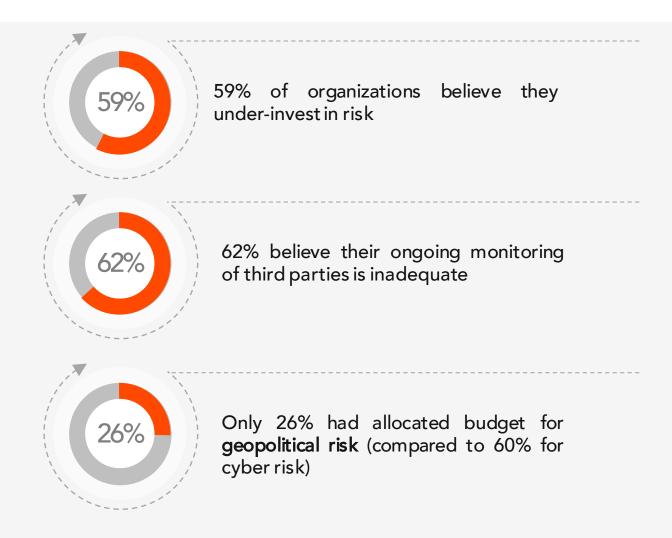


Source: WEF Global Risk Report, 2020

... ARE BOARDS PREPARED?

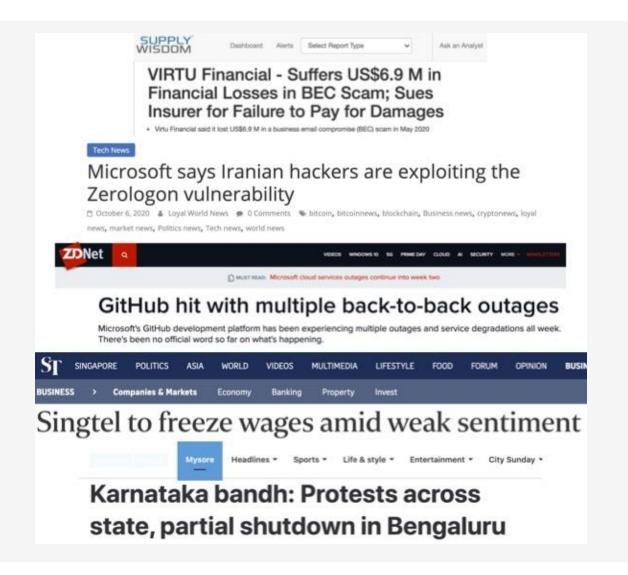


Source: WEF Global Risk Report, 2020



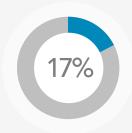
Source: Deloitte EERM Survey, 2020

RISKS ARE RISING





Have faced at least one third-party related incident in the last three years



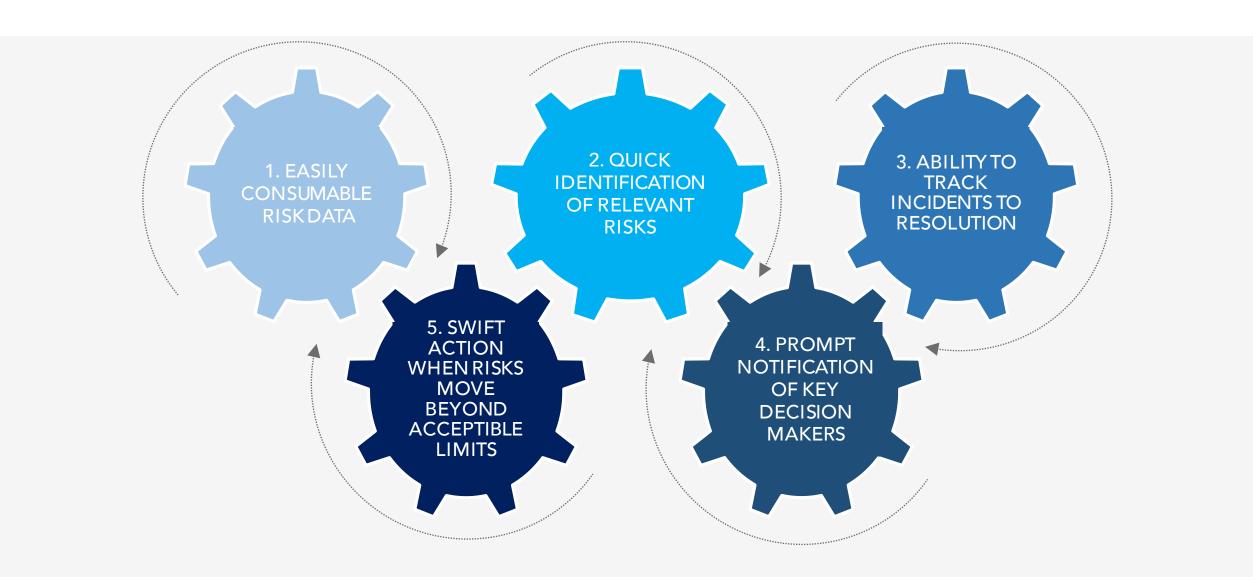
Have faced a 'high impact' third-party incident in the last three years



Organizations estimate their financial exposure to a major thirdparty incident at US\$500 million or more

Source: Deloitte EERM Survey, 2020

PROACTIVELY MANAGE & RESPOND TO RISK



BROADEN THE RISK APERTURE

WITH CONTINUOUS MONITORING



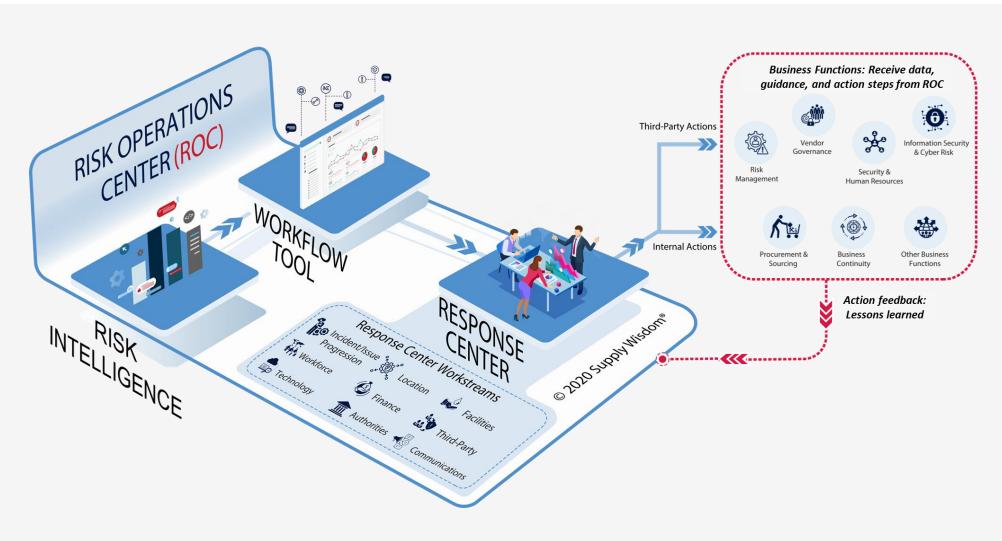
THIRD-PARTY RISKS

- 1. Financial
- 2. Cybersecurity
- 3. Governance, Regulatory & Compliance
- 4. Solutions Maturity
- 5. Client
- 6. People



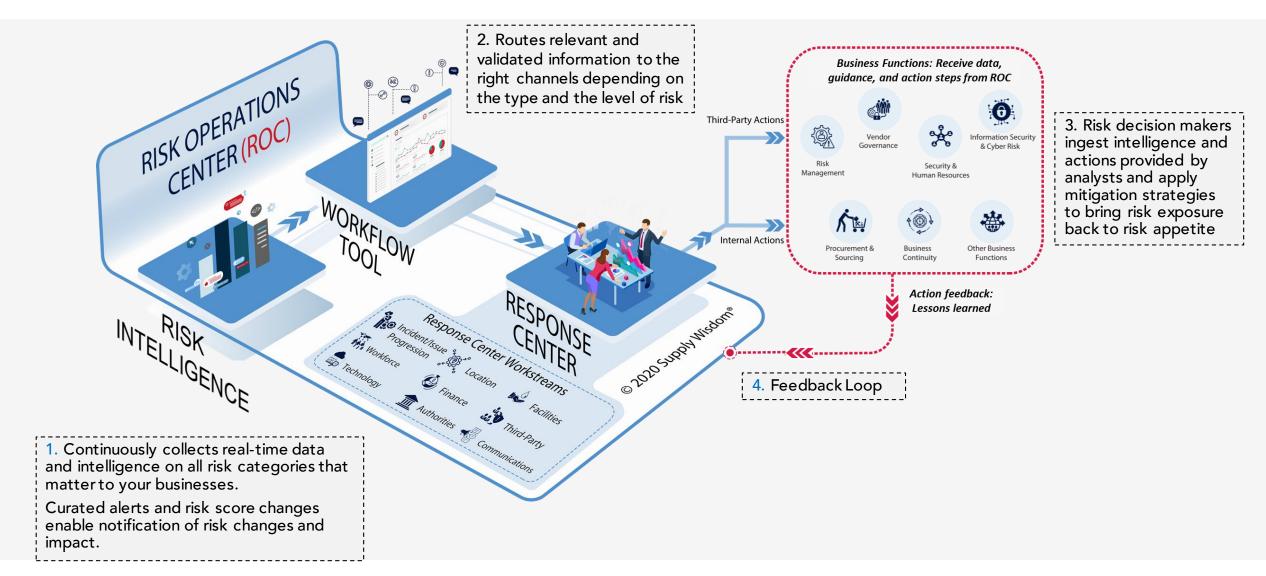
LOCATION RISKS

- Geo-Political
- 2. Legal
- 3. Financial
- 4. Scalability
- 5. Macro-Economic
- 6. Infrastructure
- 7. Business
- 8. Quality of Life



THE RISK OPERATIONS CENTER (ROC)

INTEGRATE MONITORING, WORKFLOW AND RESPONSE CAPABILITIES



SUPPLY WISDOM CASE STUDY: GLOBAL BANK



PROBLEM

- No clear insights into potential disruptions
- Risk program static and point in time assessment based
- Lacking continuous monitoring capability
- Lack of insights into cascading risks
- Limited risks assessed (financial, cyber and regulatory)
- Slow response to location or third-party issues



SOLUTION

Risk intelligence and monitoring is continuous with expanded coverage.

Supply Wisdom's RAaaSteam provides:

- Daily, weekly and monthly impact analysis and reports
- Fortnightly reports on a sub-set of 12 critical locations (out of portfolio of 50) to analyze geographic concentration risk from a Continuity and Resilience perspective.
- Regular cascading risk trend analysis specific to service by location



OUTCOMES

- Single risk dashboard
- Expanded risk coverage
- Higher executive engagement
- Disruptions avoided
- Faster move to Work From Home
- Cost avoidance
- Capabilities provide assurance to auditors and regulators
- No disruptions to operations

Testimonial

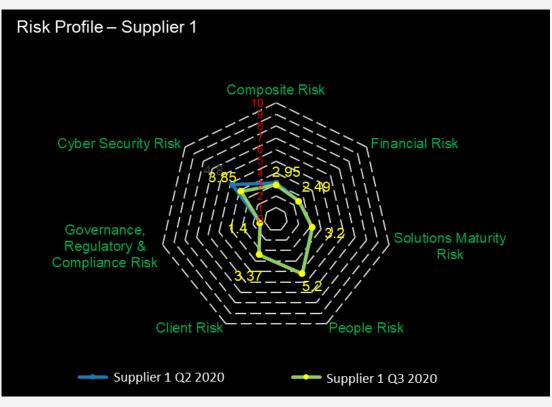
The team is responsive and timely. This type of information aligns really well with what we want to share with our senior leadership.

Our risk program is maturing, thanks to your solutions and team.

Again, this is fantastic and greatly appreciated.

SUPPLY WISDOM: ACTIONABLE INTELLIGENCE FOR RISK COMMITTEES



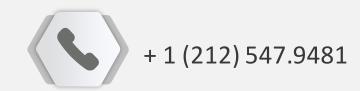


^{*} Anonymized data based on Supply Wisdom executive reports



THANK YOU





Supply Wisdom: Patented Real-time and Continuous Risk Intelligence

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